

## Welfare Benefits Service

Trust Housing Association employ two Customer Experience Welfare benefit Partners to support applicants and tenants to maximise their income and apply for all the benefits they are entitled to. Potential tenants are offered a benefit check and a chat about their financial circumstances and options available to them. We offer free, confidential and impartial advice and assistance with the claim process. We are not just about letting out the property, we want to make sure that our tenants are happy and secure and not worrying about how they are going to afford the next month's rent.

The Welfare Benefits Partners are Aisha Nadeem and Mykela Dunlop.

Development Co-ordinators have been given training by the Welfare Benefit Service and can help with some queries you have regarding benefits etc.

**If you would like more information on benefits please speak with the Co-ordinator or contact the Benefits team directly:**

Office Direct Line: 0131 444 4969

Mobile: Aisha 07899 987 769 (Mon-Thurs 9am-5pm; Fri 9am-3.30pm)  
Mykela 07957 948 335 (Mon-Thurs only 9am- 4.45pm)

**Email: [benefits@trustha.org.uk](mailto:benefits@trustha.org.uk)**