



**USEFUL TELEPHONE NUMBERS:**

**CONTACT YOUR HOUSING OFFICER**

You can contact your Housing Officer for assistance with this application.

- Donna Beattie            01698-377217
- Mykela Dunlop            01698-377212
- Tracey Fyfe                01698-377211
- Alan Richardson        01698-377219

If you are unsure who your Housing Officer is you can find out by entering your street name at our [Find Your Housing Officer](#) Page

Organisation	Telephone Number
UC help (Citizens Advice Bureau)	0800 023 2581
Money help (Citizens Advice Bureau) - benefit checks/income max	0800 085 7145
Money Advice (Citizens Advice Bureau) - multiple debts / self employed people/complex benefits	0800 328 1131
PACE helpline	0800 917 8000
The Scottish Government Coronavirus Business Support Group – Helpline number	0300 303 0660
Scotland’s Domestic Abuse And Forced Marriage Helpline	0800 027 1234 To report Domestic Abuse – 101 In an Emergency - 999

Organisation	Website Link
<b>Aberlour’s Urgent Assistance Fund</b> if you have a child in the family who is suffering hardship due to the Current Coronavirus	<a href="https://www.aberlour.org.uk/urgentassistancefund/">https://www.aberlour.org.uk/urgentassistancefund/</a>
<b>Citizens Advice Scotland</b> Coronavirus – what it means for you	<a href="https://www.citizensadvice.org.uk/scotland/health/coronavirus-what-it-means-for-you/">https://www.citizensadvice.org.uk/scotland/health/coronavirus-what-it-means-for-you/</a>

<p><b>Community Help &amp; Advice Initiative (CHAI)</b></p>	<p><b><u><a href="#">Community Help &amp; Advice Initiative (CHAI)</a></u></b></p> <p>CHAI have produced a flowchart to show when and what can be claimed.</p>
<p><b>GOV.UK</b> Coronavirus (Covid-19) what you need to do:</p>	<p><u><a href="https://www.gov.uk/government/news/coronavirus-support-for-employees-benefit-claimants-and-businesses">https://www.gov.uk/government/news/coronavirus-support-for-employees-benefit-claimants-and-businesses</a></u></p> <ul style="list-style-type: none"> <li>• Changes to Jobcentre Appointments</li> <li>• For People already Claiming Support</li> <li>• For People who need to make a new Claim for financial support</li> <li>• Employees and self-employed people</li> <li>• Businesses</li> </ul>
<p><b>GOV.UK</b> Guidance for Employees</p>	<p><u><a href="https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-guidance-for-employees">https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-guidance-for-employees</a></u></p> <ul style="list-style-type: none"> <li>• Going to work</li> <li>• Staying at home</li> <li>• <u><a href="#">Statutory Sick Pay</a></u> - Eligibility</li> <li>• <u><a href="#">Statutory Sick Pay</a></u> (SSP) start date</li> <li>• Proof of sickness</li> <li>• If you are not eligible to receive sick pay you can apply for <u><a href="#">Universal Credit</a></u> and/or apply of <u><a href="#">New Style Employment and Support allowance</a></u></li> </ul>
<p><b>GOV.UK</b> Job retention Scheme</p>	<p>For Employers: <u><a href="https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses">https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses</a></u></p> <p>For Employees: <u><a href="https://www.gov.uk/guidance/check-if-you-could-be-covered-by-the-coronavirus-job-retention-scheme">https://www.gov.uk/guidance/check-if-you-could-be-covered-by-the-coronavirus-job-retention-scheme</a></u></p>
<p><b>GOV.UK</b> New Style Employment and Support Allowance.</p>	<p><u><a href="https://www.gov.uk/guidance/new-style-employment-and-support-allowance">https://www.gov.uk/guidance/new-style-employment-and-support-allowance</a></u></p> <p>If you are ill or have a health condition or disability that limits your ability to work, or your Statutory Sick Pay has ran out but you are still ill, you may be able to get New Style Employment and Support Allowance (ESA).</p> <p>New Style ESA is a fortnightly payment that can be claimed on its own or at the same time as Universal Credit (UC).</p> <p>New Style ESA is a contributory benefit. Normally, this means you may be able to get it if you've paid or been credited with enough class 1 or 2 National Insurance contributions in the 2 full tax years before the year you're claiming in.</p>

<p><b>GOV.UK</b> Self-Employment Income Support Scheme (SEISS)</p>	<p><a href="https://www.businesssupport.gov.uk/self-employment-income-support-scheme/">https://www.businesssupport.gov.uk/self-employment-income-support-scheme/</a></p> <p>The Self Employment Income Support Scheme (SEISS) will support self-employed individuals (including members of partnerships whose income has been negatively impacted by COVID-19</p>
<p><b>GOV.UK</b> Support for Business (COVID-19)</p>	<p><a href="https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses">https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses</a></p>
<p><b>Home Energy Scotland</b></p>	<p><a href="https://energysavingtrust.org.uk/scotland/home-energy-scotland">https://energysavingtrust.org.uk/scotland/home-energy-scotland</a></p> <p>Tel : 0808 808 2282 Email: HES-Partnership@est.org.uk</p>
<p><b>Money Saving Expert</b> Coronavirus Help and your rights</p>	<p><a href="https://www.moneysavingexpert.com/news/2020/03/uk-coronavirus-help-and-your-rights/">https://www.moneysavingexpert.com/news/2020/03/uk-coronavirus-help-and-your-rights/</a></p>
<p><b>NHS</b> For Covid 19 isolation note/sick-line for employer</p>	<p><a href="https://111.nhs.uk/covid-19">https://111.nhs.uk/covid-19</a></p>
<p><b>NHS Lanarkshire</b> Managing Coronavirus (COVID-19) anxiety</p>	<p><a href="https://www.nhslanarkshire.scot.nhs.uk/advice-coronavirus-anxiety/">https://www.nhslanarkshire.scot.nhs.uk/advice-coronavirus-anxiety/</a></p>
<p><b>NHS Lanarkshire</b> COVID-19 – Latest information and guidance</p>	<p><a href="https://www.nhslanarkshire.scot.nhs.uk/novel-corona-virus-covid-19/">https://www.nhslanarkshire.scot.nhs.uk/novel-corona-virus-covid-19/</a></p>
<p><b>NHS Inform</b> latest Guidance about COVID-19 from NHS Scotland and the Scottish Government, including social distancing and stay at home advice.</p>	<p><a href="https://www.nhsinform.scot/illnesses-and-conditions/infections-and-poisoning/coronavirus-covid-19">https://www.nhsinform.scot/illnesses-and-conditions/infections-and-poisoning/coronavirus-covid-19</a></p>
<p><b>NHS Pages on Coronavirus</b> To access an isolation note</p>	<p><a href="https://www.nhs.uk/conditions/coronavirus-covid-19/">https://www.nhs.uk/conditions/coronavirus-covid-19/</a></p>
<p><b>NHS 111 online</b> Check if you have Coronavirus Symptoms</p>	<p><a href="https://111.nhs.uk/covid-19">https://111.nhs.uk/covid-19</a></p>
<p><b>NHS Scotland – Self- help guide: Coronavirus</b></p>	<p><a href="https://www.nhsinform.scot/self-help-guides/self-help-guide-coronavirus-covid-19">https://www.nhsinform.scot/self-help-guides/self-help-guide-coronavirus-covid-19</a></p>

<p><b>North Lanarkshire Council</b> Advice for Parents</p>	<p><a href="https://www.northlanarkshire.gov.uk/index.aspx?articleid=34912">https://www.northlanarkshire.gov.uk/index.aspx?articleid=34912</a></p> <ul style="list-style-type: none"> <li>• <a href="#">Free school Meals</a></li> <li>• <a href="#">Supporting Children – Interactive Leaflet</a></li> <li>• <a href="#">UNICEF – 6 Ways parents can support their kids through Coronavirus</a></li> <li>• <a href="#">Home Learning</a></li> </ul>
<p><b>North Lanarkshire Council</b> Council Tax Reduction</p>	<p><a href="https://www.northlanarkshire.gov.uk/index.aspx?articleid=7835">https://www.northlanarkshire.gov.uk/index.aspx?articleid=7835</a></p>
<p><b>North Lanarkshire Council</b> Prepaid Energy</p>	<p><a href="https://www.northlanarkshire.gov.uk/index.aspx?articleid=34894">https://www.northlanarkshire.gov.uk/index.aspx?articleid=34894</a></p>
<p><b>North Lanarkshire Council</b> School and Childcare Support for Key workers</p>	<p><a href="https://www.northlanarkshire.gov.uk/index.aspx?articleid=34909">https://www.northlanarkshire.gov.uk/index.aspx?articleid=34909</a></p>
<p><b>Scotland’s Domestic Abuse and Forced Marriage Helpline</b></p>	<p><a href="https://sdafmh.org.uk/covid-19/">https://sdafmh.org.uk/covid-19/</a> <b>0800 027 1234 (24 hour service)</b></p>
<p><b>Scottish Government Coronavirus Business Support</b></p>	<p><a href="https://scvo.org/support/coronavirus/funding/for-organisations/third-sector-resilience-fund">https://scvo.org/support/coronavirus/funding/for-organisations/third-sector-resilience-fund</a> <a href="https://findbusinesssupport.gov.scot/coronavirus-advice">https://findbusinesssupport.gov.scot/coronavirus-advice</a></p>
<p><b>Scottish Welfare Fund</b> Restrictions of Scottish Welfare Fund crisis grants to 3 per person per year waived during COVID-19 outbreak</p>	<p><a href="https://www.mygov.scot/scottish-welfare-fund/">https://www.mygov.scot/scottish-welfare-fund/</a></p>
<p><b>Trading Standards Scotland</b> Keep up-to-date to avoid the latest scams</p>	<p><a href="https://mailchi.mp/85359b0facb8/scam-share">https://mailchi.mp/85359b0facb8/scam-share</a></p>
<p><b>Turn2us</b> COVID-19 Crisis Fund</p>	<p><a href="https://www.turn2us.org.uk/MyTurn2us/Individuals/Application/Turn2us-Covid-19-Crisis-Fund?fbclid=IwAR0WttDYAJZ3-XHY9zfquvhTG60o1YO2qRpOESx-IcyWaB-kXPAJcX2tczl">https://www.turn2us.org.uk/MyTurn2us/Individuals/Application/Turn2us-Covid-19-Crisis-Fund?fbclid=IwAR0WttDYAJZ3-XHY9zfquvhTG60o1YO2qRpOESx-IcyWaB-kXPAJcX2tczl</a></p>
<p><b>Universal Credit</b> Coronavirus and Claiming Benefits</p>	<p><a href="https://www.understandinguniversalcredit.gov.uk/coronavirus/">https://www.understandinguniversalcredit.gov.uk/coronavirus/</a></p> <p>To make a Universal Credit Claim go to: <a href="https://www.gov.uk/apply-universal-credit">https://www.gov.uk/apply-universal-credit</a></p> <p>If you do not have internet access, you can make Universal Credit application over the phone by calling 0800 328 5644. Please note you may have to queue for some time to get through.</p>

<b>Thompsons Solicitors Scotland</b> Quick guide to employees rights under Furlough	<a href="https://www.thompsons-scotland.co.uk/blog/33-main/3231-your-rights-under-furlough">https://www.thompsons-scotland.co.uk/blog/33-main/3231-your-rights-under-furlough</a>
<b>COVID-19 and Domestic Abuse</b>	<a href="https://safer.scot/da/page-6/">https://safer.scot/da/page-6/</a>