

**“Bag it  
and bin it”**



**Help us  
to help you,  
your children  
and the environment**



## Dog Warden Service

### Targets for Service Provision:

Respond to 70% of stray dog reports within 1 day.

Respond to 70% of dog fouling reports within 10 days.

### Performance in 2003/04 was:

88.3% of stray dog reports within 1 day.

83.8% of dog fouling reports within 10 days.

## Responsible Dog Ownership

-  Train your dog in elementary obedience.
-  Never let your dog out alone.
-  Keep your dog on a lead anywhere near a road or where there are other animals.
-  Train your dog not to foul in public places. If it does - "Bag It and Bin It".
-  Remember your dog's bark can be a nuisance.
-  Identify your dog preferably by having it "chipped", but at least with a collar and tag.
-  Register your pet with a vet of your choice.
-  Have your dog regularly wormed.
-  Feed your dog at regular times and with a nutritionally balanced diet.



**01698 403110**

## Contacts:

Overall responsibility for the Dog Warden Service lies with the

### Environmental Health Manager

Planning & Environment Department,  
North Lanarkshire Council,  
Fleming House, 2 Tryst Road  
Cumbernauld G67 1JW

**Tel. 01698 403110**

The Dog Wardens are based at

### Coatbridge Office

Planning & Environment Department  
North Lanarkshire Council,  
Municipal Buildings, Kildonan Street,  
Coatbridge ML5 3LF

**Tel. 01698 403110**

**Email. P&Egooddog@northlan.gov.uk**

If you are not satisfied, or if you wish to comment on any aspect of the service provided please contact us at the above address, or through the Council's website [www.northlan.gov.uk](http://www.northlan.gov.uk)

We regularly contact our customers to ask what they think about the service. Following customer feedback we have :

1. In 2004, launched free dog chipping for all North Lanarkshire residents.
2. Provided our officers with easily identifiable uniforms.

If you receive a customer care call please take time to give your views.



# Dog Fouling

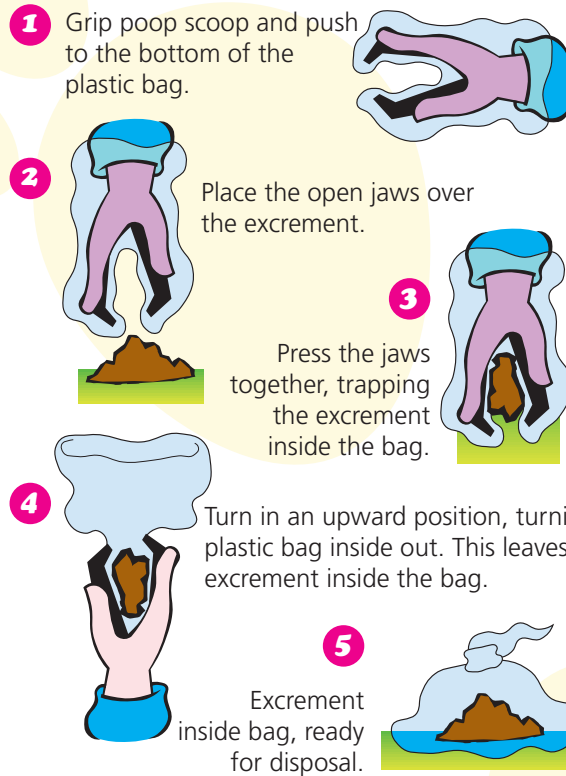
The problem of dog fouling is a concern throughout North Lanarkshire. It is not only a nuisance but also a potential danger and health threat. As a responsible dog owner: what can **YOU** do to help prevent this problem:

- 🐾 If you have a garden, teach your dog to "go" there before you leave your home.
- 🐾 Always carry the means to clear up after your dog.
- 🐾 Every time your dog fouls, "bag it and bin it".
- 🐾 Never let your dog out alone.

The Dog Fouling (Scotland) Act now makes it an offence not to clear up after your dog. Offenders face a fixed penalty of £40 rising to £60 if not paid within 28 days. Offenders can also be reported to the Procurator Fiscal and may be fined up to £500 if convicted.

# Poop Scoop

Using a "poop scoop" couldn't be easier. Just follow these simple steps.



Poop Scoops and replacement bags are available **FREE OF CHARGE** throughout North Lanarkshire. Please phone **01698 403110** for your nearest collection point.

# Dog Warden Service

North Lanarkshire Council operates a full time Dog Warden service to help control dogs and educate the public on dog ownership.

## The Dog Warden service:

- 🐾 Collects stray dogs which are then taken to **Bothwell Bridge Animal Welfare Centre, Bothwell Road, Hamilton ML3 0SB (Tel. 01698 281128)**.
- 🐾 If the dogs are unclaimed after 7 days they become the responsibility of the Welfare Centre. Uplifted dogs can only be returned to owners on payment of a charge.
- 🐾 Investigates dog fouling complaints and can issue fixed penalty fines to owners who fail to clean up after their dog.
- 🐾 Erects "No Fouling" signs.
- 🐾 Provides a **FREE** dog chipping service for all dog owners within North Lanarkshire.
- 🐾 Provides **FREE** talks and demonstrations on various aspects of responsible dog ownership.

For further information on any of these services please call **01698 403110**.