



POST:
Housing with Care Worker

LOCATION:
Development Based

REPORTS TO: Housing Care Manager/Senior Housing with Care Worker

PURPOSE OF JOB

As a Housing with Care worker you will ensure customers are supported to live as independently as possible within their own homes; providing personal, emotional, and social care and support in line with assessed needs promoting positive outcomes for customers.

MAIN DUTIES & ACTIVITIES

- Ensure person centred care is delivered, including all aspect of daily physical care needs as detailed in care and support plan of the customer.
- Work as an identified key worker for designated customers maintaining and reviewing care plans to ensure that all assessed needs are being met.
- Safely administer and accurately record all medication tasks as detailed in care plan and in line with Medication Management Document.
- Ensure adult support and protection referrals are made and reported to appropriate statutory agencies.
- Use individual specialist equipment for moving and transferring customers safely in line with assessed needs.
- Support customers to maintain continence (this may include catheter and stoma care).
- Ensure that customers nutritional needs are being met in line with assessed needs (this may include supporting tenant to eat.
- Support customers in end of life and palliative care in line with their wishes
- Develop a knowledge of complex needs of customers
- Be responsible for the building and respond to enquiries, telephone calls and emergency situations i.e. tenant falls, in the absence of senior staff.
- Work in partnership with other agencies e.g. social work departments, GP's, CPN and community services.



INVESTORS
IN PEOPLE

Gold



- Participate in support and skills meetings and undertake relevant training.
- To undertake any other relevant duties as considered appropriate to the post

Skills & Abilities	Essential	Desirable
Effective communication skills with customer group which is adaptable to different needs of customers e.g. dementia or complex needs.	✓	
Maintain Trust's value base, providing excellent care and support to the customer.	✓	
Flexible approach to providing care and support to customers	✓	
Deal with emergency situations in a professional manner	✓	
Work effectively and efficiently as part of the team	✓	
Clear and accurate written and verbal presentation skills	✓	
IT skills in e.g. emails, word, form completion.	✓	
SVQ Level 2 Health & Social Care		✓
Administering and recording of medication administration		✓
Work on a rota basis including weekends, late/early shifts	✓	
Undertake appropriate training for the post including the commitment to obtain a SVQ in line with registration requirements of SSSC.	✓	
Obtain a Satisfactory PVG Check	✓	
Obtain and retain registration with SSSC	✓	

EQUALITY, DIVERSITY, AND INCLUSION (EDI)

Trust is an Investor in Diversity organisation and as such we seek to promote equality, inclusion, and diversity in all that we do.

You will be required to:

- Be aware of and engage with Trust' EDI Strategy and Policies, IID and LID action plans surveys, induction & review sessions and focus groups.
- Contribute to EDI discussions in team meetings and share updates and case studies
- Ensure your EDI training is up to date
- Attend EDI learning and networking events
- Access where relevant, EDI information on Trust's intranet
- Be clear of your responsibilities for EDI as a staff team member and the expected behaviours and values set by Trust
- Challenge any inappropriate behaviour, bullying or harassment and discrimination and report it through the appropriate channels.

